

Date : 07/10/2025

MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding (MoU) is executed in Nagercoil, on October 7th, 2025

BETWEEN

M/S **Peace Soft Technologies** a company incorporated under the Indian Firm Act 1950 and having its registered office place of business at 1A1, Castro Palace, 991, S Bypass Rd, opp. to Passport Office, Tirunelveli, Tamil Nadu 627005 (Hereafter called as "**COMPANY**") represented by **Mr.K.Finney Duraisun, BDM of the Company.**

AND

M/S **Sree Ayyappa College for Women**, a College having its main place of operation at, Nagercoil, Tamil Nadu 628 008 (hereafter called as "**COLLEGE**") represented **Dr.V.R.Anjana, Principal of the College.**

FOR THE FOLLOWING**1. Nature of Business**

1.1. This **Sree Ayyappa College for Women -ERP** (hereafter called **SACW-ERP**) is aimed at providing a **secure and reliable ERP Services to all stakeholders of Sree Ayyappa College for Women , Nagercoil.**

1.2. It is designed for better interaction among the Students, Teachers, Administrative Staff, Parents, Alumni, Principal and the Management represented by the College Correspondent. This management software will fulfill the requirements for efficiently managing and automating the activities of the various departments and units of the College seamlessly.

1.3. The SACW-ERP being **web based can be accessed from anywhere** anytime in the world, which enables the Students, Teachers, Administrative Staff, Parents, Alumni, Principal and the Management represented by the College Correspondent be in touch with each other.

1.4. The SACW-ERP can provide appropriate software services to the Students, Teachers, Administrative Staff, Parents, Alumni, Principal and the Management represented by the College Correspondent to enhance their Academic & Co-Curricular performance exponentially.

2. Background and Scope of the Agreement

The **COMPANY** agrees to provide the **COLLEGE** with **SACW -ERP**, including software and services, as described below. The **COLLEGE** agrees to use the ERP Package for its administrative and educational purposes.

3. TERMS of Service

3.1 The COMPANY shall provide the SACW-ERP in accordance with the ERP and conditions specified in the proposal.

3.2 The COMPANY shall offer technical support and assistance to the COLLEGE during the term of this Agreement.

3.3 The COLLEGE shall appoint an ERP Coordinator for communication and coordination with the COMPANY.

3.4. All the Data entries need to be filled by the COLLEGE. The company will provide an import option for data entries.

3.5. All the data (Logo, Content, Images) will be provided by the COLLEGE. The relevant xls formats will be provided by the COMPANY according to the needs.

3.6. The COMPANY shall complete all SACW-ERP Modules, Staff training, Application System and Android App within 3 months from the commencement of the agreement.

4. Application Modules of SACW-ERP

4.1. Web Application for College Management

Management Settings, Staff Management, Admission Management, Student Management, Academic Management, Reporting for Parents, Fee Management, HR / Payroll, Library Management, Material / Asset Management.

4.2. **Android** **APP**

i) Android App for Student / Parents with Announcements, Attendance report, Academic report, Events & Report, Application for Leave, Feedback Templates, Fee Payment portal, bus tracking, Suggestion & comments.

ii) Android APP for Staff with Announcements, Student Attendance, and Application for Leave, Staff Accomplishments etc.

4.5. **User** **Management**

The **SACW-ERP** controls the College Software and Android App with User Rights. In this feature Modules will be assigned with particular users.

5. Period & Support

5.1. This agreement is valid and effective for a period from October 07th, 2025, until October 06, 2026. The COMPANY will deliver and launch the application with all modules within 90 working days from the date of confirmation.

5.2. After the expiry of the initial period, this Agreement may be renewed continuously for further one-year periods subject to mutual consent.

5.3. Renewal of the ERP, pricing, and any modifications to the services provided shall be mutually agreed upon by both Parties in writing.

5.4. Launching will be accompanied by COMPANY and the COLLEGE staff will be trained to work familiar with the system one by one. The COLLEGE will also be provided with a user manual for your further usage.

5.5. Any errors in future within the agreement period will be serviced by COMPANY engineers effectively for avoiding any user discomfort.

6. Payment and Service Fee

1. Total ERP Application Cost : Rs.120 / per Student / per Year + GST (18%), which shall be paid by the COLLEGE in Two installments. 1st installment (i.e. 50% of the total cost payable to the company) will be paid every year in the contracted month [October] and final installment (i.e. remaining 50%) will be paid every year in the 6th month [April] after the contracted month.

2. No Revision of rates for TWO full Operation Years (i.e. 1st October 2025 - 31st September 2027). After the Completion of TWO Years, a revision of rates 8% every year shall be effected, so as to manage the price hikes in cloud hosting & Support Services and depending on the quality of services provided.

7. Maintenance

7.1 The COMPANY shall be responsible for maintaining the SACW-ERP Package and ensuring that it functions optimally throughout the term of this Agreement.

7.2. The COLLEGE shall promptly report any issues or errors related to the SACW-ERP Application to the COMPANY, and the COMPANY shall address and rectify such issues within a reasonable timeframe.



8. Infra-Structure

8.1. Minimum System Requirement: Intel i3 Processor with minimum 4 GB RAM, Printer and scanner and Internet Facility at minimum 2 mbps. One of the following Web browsers, Chrome, UC, Firefox and Chromium (for iOS) to be needed to run the application.

8.2. System Engineers appointed by the COLLEGE will be required to continuously monitor the system for avoiding any issues.

9. Support and Maintenance

9.1. Support for the solution delivered by the COMPANY for the first year is included in this proposal. The company would initially provide free maintenance services for one year.

9.2. Any new upgradation necessitated because of the intervention of the Parent University / State Govt./ UGC on the existing modules shall be done with no extra cost.

9.3. Under the support and maintenance, COLLEGE has access to the COMPANY's technical support team for problem resolution and technical guidance on the use of our solution.

9.4. The company shall maintain periodical back-up for Daily, weekly and Monthly and support the COLLEGE with the same, in the case of need.

9.5. An onsite engineer will be assigned by the company during the implementation period.

9.6. Scope of Support:

9.6.1. COMPANY shall support resolving bugs in the solution, but solution enhancements are outside the scope of support.

9.6.2. COMPANY shall provide Clarification of documentation, Guidance in the operation of the Software and Software error analysis.

9.6.3. COMPANY shall ensure the sanctity, security and reliability of the data pertaining to the College in general and the CoE in particular.

10. Confidentiality

10.1. Only person(s) authorized by the Secretary, Sree Ayyappa College for Women College (OR) Principal, Sree Ayyappa College for Women (OR) ERP Coordinator shall have access to SACW-ERP services and the data.

10.2. The COMPANY shall not divulge / share any data / concepts / operational guidelines / systems and practices connected with the SACW-ERP to any person/agency.

11. Migration to Another ERP Package

11.1. If the COLLEGE decides to migrate to another ERP Package from a feasible vendor during the term of this Agreement, the COLLEGE shall issue a notice of its intent to the COMPANY, THREE Months prior to its date of migration.

11.2. The COMPANY shall assist in the transition process. And shall arrange to provide all necessary Data Backup from the commencement of the Agreement until the date notified for migration.

11.3. The COMPANY shall ensure the integrity and availability of the SACW-ERP data during this period, and shall facilitate the secure transfer of data to the new ERP Package upon migration.

12. TERMS of Termination

12.1 Either Party may terminate this Agreement by providing [THREE MONTHS] written notice to the other Party.

12.2. This agreement will automatically expire on 6th October of every Year. However, it could be extended on a yearly basis if both the parties agree to do so.

13. Miscellaneous

13.1. This MoU represents the entire understanding between the Parties and supersedes any prior agreements, whether written or oral.

13.2. Any amendments or modifications to this MoU shall be valid only if made in writing and duly signed by both Parties.

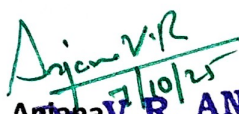
This Memorandum of Understanding is executed and agreed to by the Parties on the effective Date mentioned above.

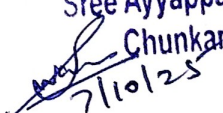
For Peace Soft Technologies
Palayamkottai


Name : K. Finney Duraisun
Designation : Business Development Manager


Witness : S. Mohamed Kamal
Designation : Project Manager

For Sree Ayyappa College for Women,
Nagercoil


Name : Dr. V. R. Anjana
Designation : THE PRINCIPAL, Sree Ayyappa College for Women
Nagercoil.


Witness : Dr. Smitha Nair
IQAC Co-ordinator, SACW, Nagercoil.

